

Other ways to pay...



BY PHONE

Simply phone the office with your bank account details and we'll do the rest.



BY POST

You can send a cheque to our offices made payable to Hundred Houses Society. Please write your address on the back.



RENT CARD

Your rent card will be sent to you and can be used to make cash and card payments at various places such as the Post office.



And anywhere showing the Pay point sign.



We'd love to hear from you...



FACEBOOK
100 Houses Cambridge



TWITTER
@100Houses_Cam



PHONE
01223 315036
8:30-5:30 Monday - Thursday
8:30-5:00 on Fridays



FACE TO FACE
The office is open...
8:30am to 5:30pm Monday - Thursday
8:30am to 5:00pm on Fridays



EMAIL
info@hhs.org.uk



ONLINE
www.hhs.org.uk



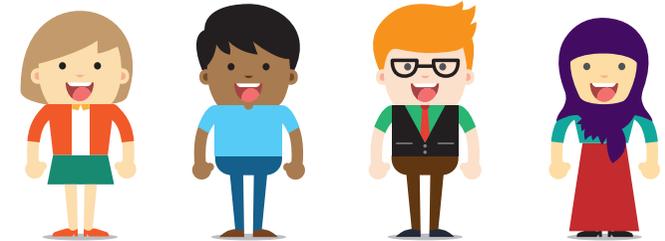
TENANT PORTAL
View your balance



51 Scotland Road, Cambridge, CB4 1QW



How to pay your RENT



GREAT VALUE, BETTER SERVICES, MORE HOMES

It was so easy to set up my Direct Debit.

Now I don't have to remember to pay my rent.



BY DIRECT DEBIT

Payments can be made on any working day, weekly, fortnightly, 4 weekly or on the same day each month.



Checking your payments

To check any payments you have made simply log on to the tenants' portal on our website using your unique portal reference, you should have received this when your tenancy started.

Please contact us if you need a reminder of your reference.



What happens if I have difficulty paying my rent?

You may be able to claim housing support if you are on a low income. The amount you could receive would depend on your income and savings, who lives with you and your personal circumstances.

You would need to apply to your local council offices who manage the scheme. You may also be entitled to other benefits, for more advice you should contact your local Citizens Advice Bureau offices.

If you are having trouble paying your rent, please contact the office as soon as possible. We have many ways we can support our customers to get back on track with their payments.

If you do not pay your rent this could mean you could lose your home, for more information please visit www.hhs.org.uk



The rent you pay enables us to complete repairs, keep your homes safe and secure, invest in your community and provide management services.



PLEASE NOTE

Your rent is due each Monday. It is a condition of your Tenancy Agreement that you pay your rent regularly, on time and in advance.